



Bloomington United Soccer Club
Refund Policy

Date approved: 7/10/23

Purpose: Bloomington United Soccer Club is a small nonprofit with fixed costs and upfront team expenses which are covered by player fees. As a result, full refunds are only offered when the club is unable to deliver the programming that was paid for.

Program cancellations: If Bloomington United is unable to offer a program as planned, a full refund will be issued to all registrants.

Session cancellations: Bloomington United may need to cancel certain sessions due to field closure, bad weather, or other unforeseen circumstances. In this event, the club will attempt to make up the session(s) based on field and coach / volunteer availability. Refunds will not be provided for sessions that were not able to be rescheduled.

Team formation: If a player does not make a team due to not having a team to place them on, a full refund will be issued for any fees already paid for that session.

Voluntary withdrawal from a program: U6-U8 developmental programs, winter training, and summer camps operated by Bloomington United will provide a full refund minus a 20% administrative fee as long as the club is notified of the withdrawal at least 7 days before the first scheduled session. U9+ competitive spring and summer programs do not offer refunds.

Special circumstances: If a player suffers a season-ending injury, a partial refund may be approved by providing a detailed explanation in writing from the player's physician.

Refund questions and requests: Refund requests should be emailed to registrar@bysc.org.